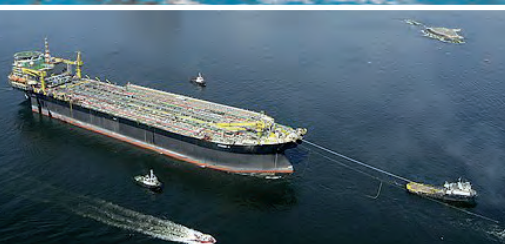


CIS

Services for extreme environments



CIS, Catering International & Services, specialised in delivering services to oil and gas, mining, construction and civil engineering companies in challenging environments (high altitude mines, petroleum platforms, extreme weather conditions, etc.), provides turnkey solutions for both onshore and offshore sites.



Servicesforextremeenvironments



Contents

■ Chairman's statement	3
■ CIS in figures	4
■ CIS worldwide	6
■ 2013 annual highlights	8
■ CIS an integrated service offering	10
■ Sustainable development	14
■ CIS Business Ethics Charter	16
■ CIS Corporate Foundation	17
■ Board of Directors and Executive Committee	18
■ Financial report	21

1992



Year of creation in Marseilles
by Régis Arnoux

12,000

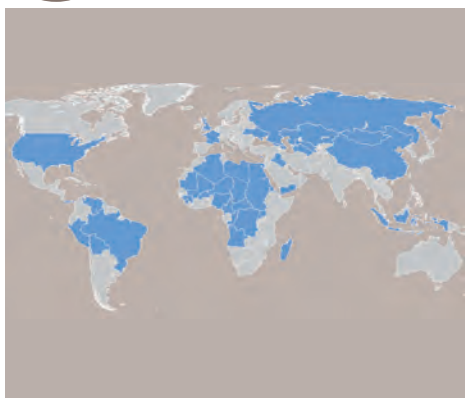


Employees worldwide

3rd

World's largest Group
for remote site management
services

32



Present in 32 countries
and on 180 sites

€291.4m



2013 revenue

50

Nationalities within the Group

Chairman's statement

The year ended was marked by a number of unforeseeable factors combined with reorganisation measures set against the backdrop of continuing upheaval in the global economy.

In this environment, CIS business model provided resilience to the Group. Revenue at constant exchange rates remained steady and financial performances were maintained.

Current operating income came to €19.7 million (at 6.8% of sales compared to 6.7% in 2012), equity stood at €60.6 million with cash at €37.2 million. This performance was achieved despite the sudden downturn in raw material prices in the second half and the depreciation of selected currencies relative to the euro.

We also restructured our subsidiaries in Brazil and Peru and discontinued activities in Iraq due to excessive operating constraints. With these measures now completed, CIS is today fully equipped to move forward. Correlated with worldwide demand which remains robust in the energy and mining sectors,

our Group, which performs 100% of its revenue abroad is part of a sustainable growth path.

Providing the foundations for this new phase of development is a track record of 20 years of growth across all continents, our core values and our teams without which nothing would have been possible.



2014 will represent a year of significant transformation for CIS. We will launch and implement a plan that will define our new strategy while pursuing our objectives focusing on improving our performances.

I wish to express my thanks to all staff, partners for their very strong commitment, as well as our shareholders for their confidence.

Régis Arnoux

Chairman-CEO and founder of CIS (1992).

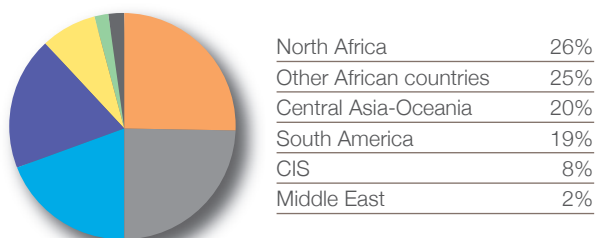
Chairman of the CIS Board of Directors and Executive Committee

CIS in figures

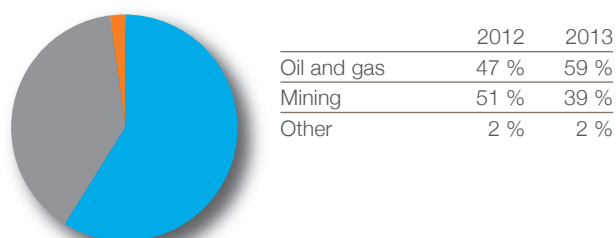
2013 earnings remain resilient

In a complex worldwide economic environment, revenue and earnings were impacted in large part by the depreciation of selected currencies, a sharp drop in mining activity and operational reorganizations (particularly in Brazil and Peru).

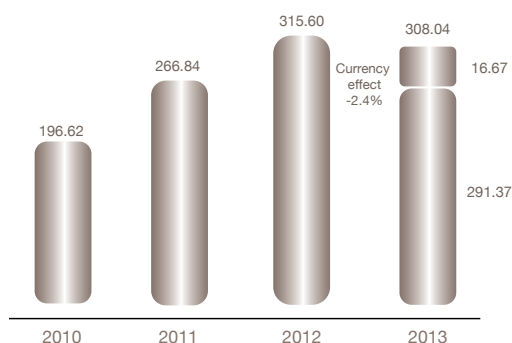
2013 REVENUE MIX - by geographic area



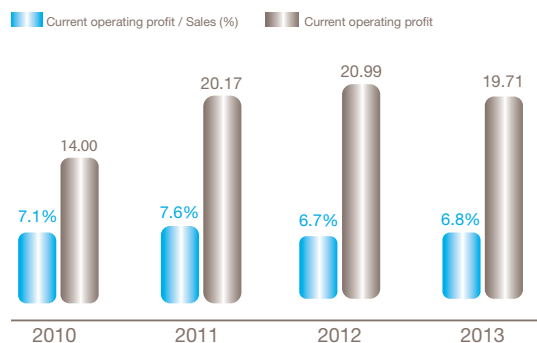
- by customer industry segment



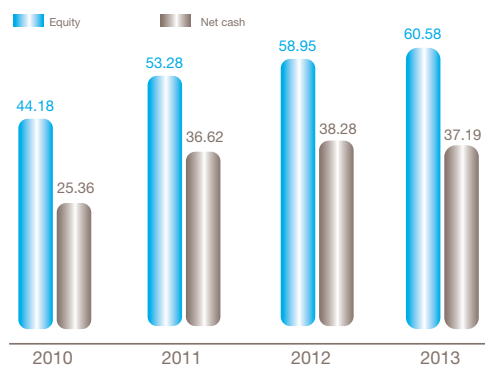
SALES AT A HIGH LEVEL (€m)



STEADY PROFITS (€m)



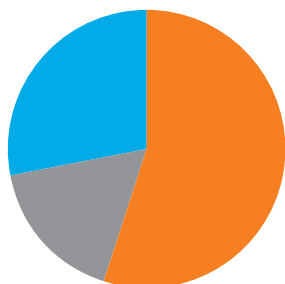
A SOLID FINANCIAL STRUCTURE (€m)



Net dividend per share (proposed):
€0.13

The Board of Directors proposed a net dividend per share to the General Meeting of 17 June 2014 of €0.13, in line with the majority shareholder's wish to deploy all financial resources to support CIS development.

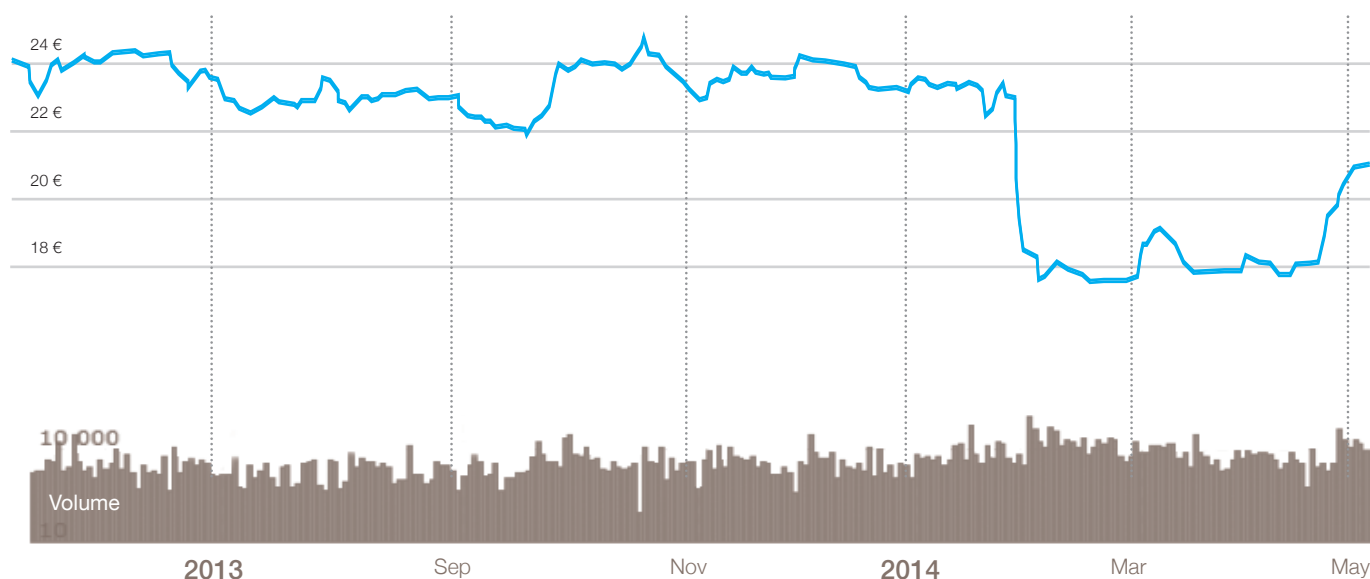
SHAREHOLDING STRUCTURE at 31 December 2013



Arnoux Family	54 %
Aloyan Family	17 %
Free float	29%

Stock exchange	Euronext Paris
Market segment:	Segment B
ISIN	FR0000064446
Main index:	CAC All-Tradable

SHARE PRICE AND TRADING ACTIVITY TRENDS

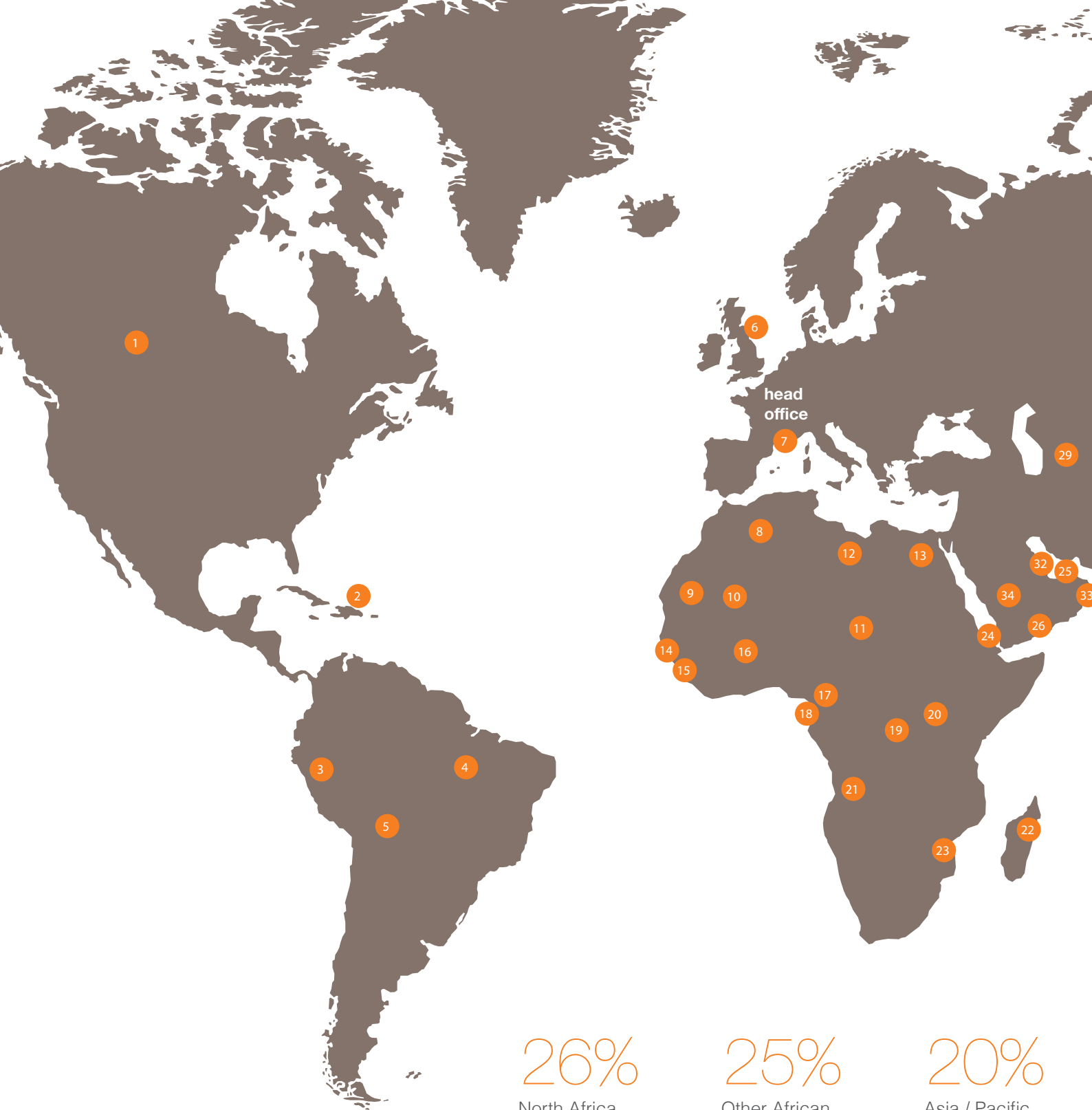


SHARE DATA

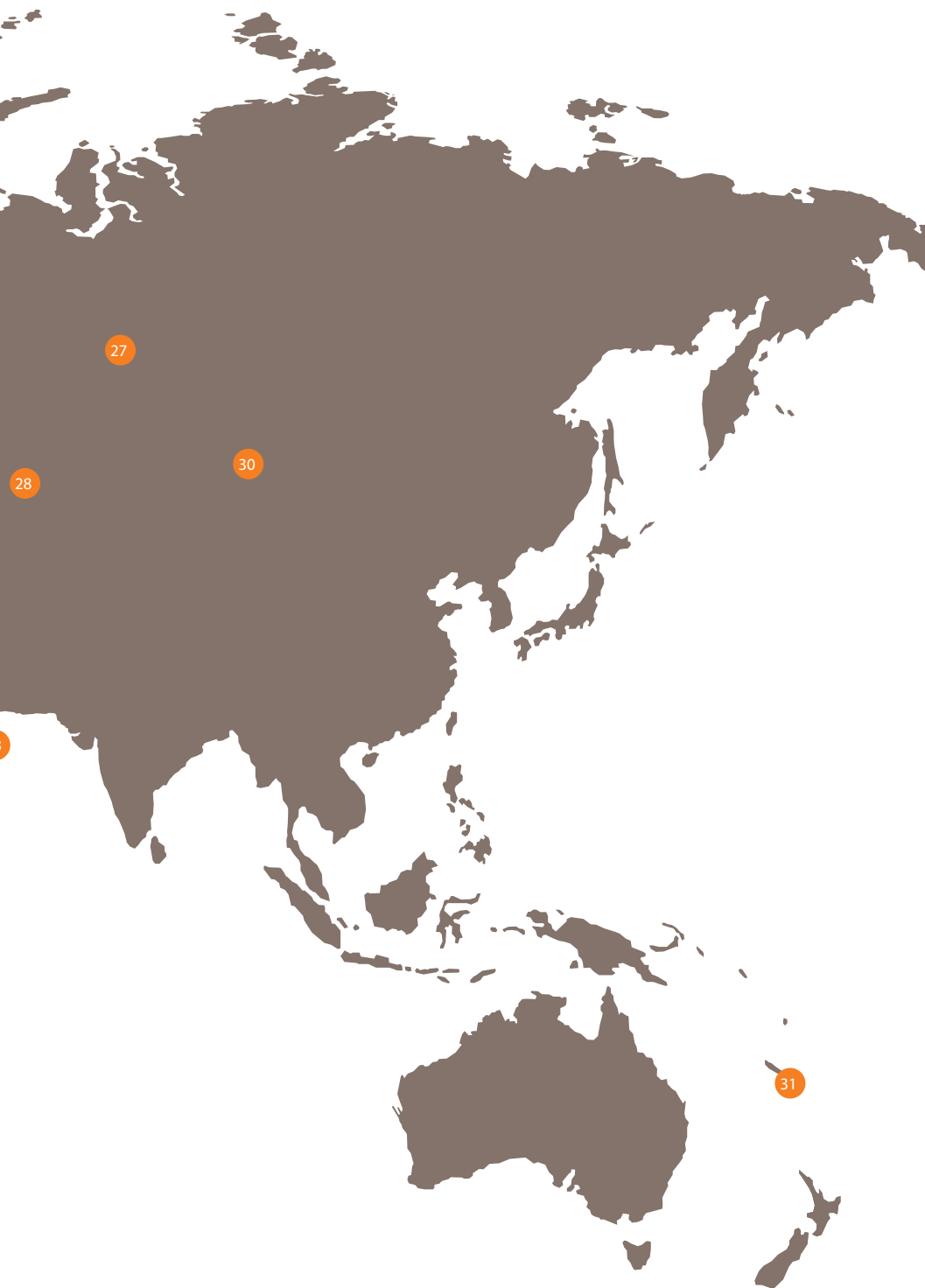
(In euros)	2010 (*)	2011 (*)	2012	2013
Number of shares at 31 December	7 940 200	8 033 360	8 041 040	8 041 040
Market capitalisation at 31 December (€m)	118.1	141.6	204.3	186.5
High	15.23	21.00	27.50	28.84
Low	12.78	14.51	17.60	20.60
Average trading volume	4 648	4 957	4 232	4 760
Earnings per share	1.18	1.16	1.22	0.76
Net dividend	0.275	0.275	0.275	0.130

(*): Data adjusted for the 4-to-1 stock split of 03/12/2012

CIS worldwide



Servicesfor extreme environments



1. USA
2. Dominican Republic
3. Peru
4. Brazil
5. Bolivia
6. UK
7. France (head office)
8. Algeria
9. Mauritania
10. Mali
11. Chad
12. Libya
13. Egypt
14. Guinea-Conakry
15. Sierra Leone
16. Burkina Faso
17. Cameroon
18. Equatorial Guinea
19. DR Congo
20. Uganda
21. Angola
22. Madagascar
23. Mozambique
24. Eritrea
25. United Arab Emirates
26. Yemen
27. Russia
28. Kazakhstan
29. Turkmenistan
30. Mongolia
31. New Caledonia
32. Qatar
33. Oman
34. Saudi Arabia

19%
South America

8%
CIS

2%
Middle East

2013 annual highlights




Brazil - Logistics base in Macae / Brazil - Campos Basin

 **Peru:** specific expertise in the management of high altitude mining projects (altitudes above 4,000 m). 2013: refocusing on mining contracts allowing the greatest efficiencies in terms of results and first deployments in the oil sector towards international key account customers.

South America


Strong measures laying the foundation for future growth

 **Brazil:** after operating in this country for 14 years and an established leadership position in offshore catering, the Group has entered a new phase of development: an €8.3 million recapitalisation of the subsidiary (of which €2.3 million for the acquisition of new generation containers), the launch of a technical maintenance platform, repositioning of the price offering and commercial initiatives with new operators.

 **Dominican Republic:** new country of operations in 2013. Gold mining contract which began operations in the second half of 2013.

North Africa

A central position of the Group through its largest subsidiary, Cieptal

 **Algeria:** sustained and steady growth for CIS in this country. Identification of major sources of new growth in the oil and gas sectors.

CIS is the country's largest French employer through its operation based in Hassi Messaoud, the petroleum region in southern Algeria. In our sector of activity, Algeria is Africa's largest market.



Algeria - Cieptal logistics base

Sub-Saharan Africa


Start-up of two new operating countries




Mozambique - Nacala

 **Mozambique** : in 2013, first major contract with a 3-year term for CIS which becomes the leading Western operator in this country. Supporting a world leader in the production of railway infrastructure, of high strategic importance for this country.

 **Mali** : successful start of two operations in the mining sector.

 **Mauritania** : acceleration in performances.
A top-tier positioning in a growth market.
Three-year renewal of the contractual scope.


 **Chad** : CIS has been operating in Chad for the last 14 years and confirmed over this period its role as an active contributor to the country's social and economic development. Praised on a number of occasions by the World Bank and top officials of the Chad government, CIS provides confirmation that determination and the choice of people lead to positive results for building lasting partnerships, particularly with Exxon, the world's leading international oil company. In 2013, the Group accelerated its development (+50%) and diversified its customer base.




Russia – Sakhalin Island

CIS


 **Russia** : an historic region and established growth hub for the Group that has an excellent position in this country with a presence spanning from Moscow to the Sakhalin Islands. In 2013, CIS activity in this market increased threefold with the launch of 3 major new projects in the mining and offshore oil sectors, marking the successful diversification of its activities.

 **Kazakhstan** : operating in this country for the last 21 years, CIS is a major player in this market where the Group has renewed all its contracts.

Middle East

 Closing of the subsidiary in Iraq (November) and discontinuation of operations in this country, due to persistent unsafe local conditions.

Central Asia & Pacific Region

 **Mongolia** : CIS occupies an exceptional position in this market where it has been present since 2003. Finalisation in 2013 of a strategic operation assuring the Group a long-term presence in this country with a major partner and offering significant prospects for development.



Mongolia – Oyu Tolgoi



New Caledonia : programmed scale-down of the contract (end of the plant construction phase), though with renewal by private agreement accompanied by an expanded offering of services.

CIS: an integrated service



Catering & living accommodation services: our core business

To provide catering services, our teams require expertise in managing the entire logistics chain from sourcing food supplies to meal service. In environments where the unforeseeable is a daily reality, only the experience of our men and woman and logistics management expertise make the difference.

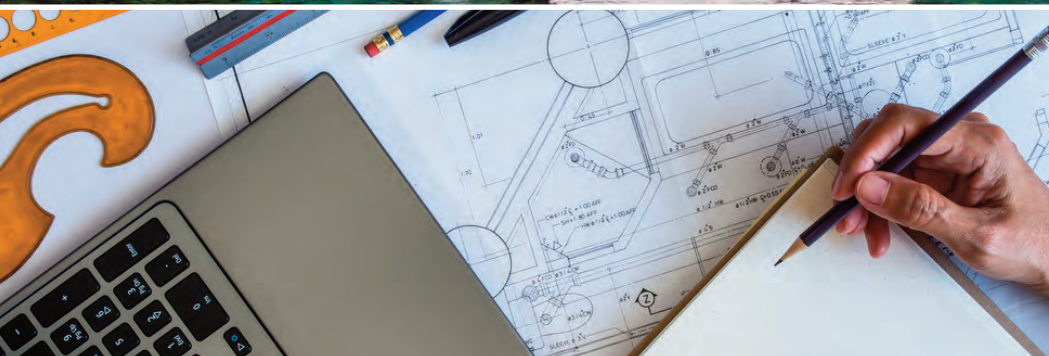
Supply and storage are always guaranteed whatever the destination, the climatic conditions or the means of transport.

Our catering services, developed in compliance with the most stringent international health standards and balanced diet requirements, are prepared by highly qualified chefs and served by well trained staff always on hand.

Our teams respect the culinary and religious practices of each person and prepare special menus for holidays and special events.

For accommodations, we assure oversight and management for the sites, reception services, laundry services for personal and work attire and cleaning services for all compound installations, and waste collection. For living accommodation services, CIS must provide its customers with the same level of comfort and health conditions than an international standard hotel.

ce offering



Transport & Supply

We implement rigorous procedures for evaluating and selecting international and local suppliers, adopting the sourcing channels to the needs of each operation, ensuring compliance, monitoring and verifying the logistics chain with the implementation of the appropriate electronic systems, storage standards specific to each country, and ensure transport for personnel and goods.



Engineering

CIS engineering expertise encompasses the design (definition and feasibility), production, selection of equipment, order processing organisation, the supervision of deliveries, assistance, monitoring projects, tests and after-sales services of kitchens facilities, laundries and living compounds in harmony with their natural setting while complying fully with health, safety and budgetary criteria.



Building

The preparation of the site, developing and monitoring production planning and delivery, coordinating and monitoring the project.



CIS: an integrated service



Technical maintenance & installations upkeep

CIS also ensures technical maintenance for all the equipment (heating, ventilation, air conditioning, electricity, plumbing), overall maintenance for buildings and green spaces as well as for vehicle fleets.



Water treatment and drinking water purification

Wastewater treatment and drinking water purification are among CIS area of expertise, along with maintenance of irrigation systems.



Waste management

CIS intervenes across the entire waste management cycle: collection, separation, treatment and incineration.



Integrated IT solutions

CIS activities require integrated information technology solutions in which our teams possess full expertise: installation of systems for telecommunications, access control, room assignment, inventory management and procurement.



Fire safety and fluid utilities delivery

CIS assures fire safety measures for people in property, as well as the utility supply for fluids.



Entertainment and leisure

Recreational, entertainment and leisure activities, equipping and managing fitness gyms, cinema screening areas, e-learning, convenience stores for basic necessities...

ce offering



Sustainable development



CIS: a socially responsible company

From its inception, CIS has pursued growth in a consistent manner with the principles of sustainable development by improving quality of life for its customers, consumers and staff throughout the world and by contributing to the social, environmental and economic development of the countries where it operates. Our business has undergone major transformations in recent years. In response to this trend, CIS has decided to regularly introduce increasingly responsible, forward-looking and proactive practices. CIS has developed a comprehensive process built around the three pillars of sustainable development, divided into ten areas:

■ Economic responsibility and performance:

- Customer and consumer satisfaction
- Efficiency of our processes to ensure profitability to our investors
- Contributing to sustainable local economic growth
- Internal and external communications on sustainable development

■ Environmental responsibility and performance:

- Reducing the environmental impacts of our products and services
- Limiting greenhouse gas emissions

■ Social and corporate responsibility and performance:

- Staff safety
- Monitoring human resources regulations and anticipating regulatory developments
- Compliance with the CIS Business Ethics Charter
- Strengthening relations with stakeholders



Quality, Health, Safety and Environmental policy

■ The search for quality in customer service is a core strategic priority

Today an integral part of our corporate culture, the QHSE programme involves implementing everywhere we operate, the Group quality control approach accompanied by a monitoring system to ensure the highest quality of service.

■ Food safety for customers as a fundamental priority

This approach is supported by a policy of certification that is essential in the catering field and also when responding to international calls for tender.

Since 2004, CIS headquarters in Marseilles has been certified ISO 9001, a quality management system standard based on customer satisfaction. In addition, a number of sites are already certified ISO 22000, the food safety management standard best adapted to our activities.

The objective in time is to obtain certification for all Group subsidiaries. Certain subsidiaries are also certified ISO 14001 for environmental management and OHSAS 18001 for occupational health and safety. As a provider of living accommodation services, CIS actions are guided by an unwavering commitment ensuring that the safety of all staff is assured under optimal conditions.

These quality objectives are reviewed, measured and analysed on a regular basis.



CIS Business Ethics Charter

Since 2004, a business ethics charter has been incorporated into CIS management system that defines and highlights the ethical, moral and professional rules of conduct to be applied in our business practices and in relations with third parties (customers, suppliers, partners, authorities, shareholders etc.).

Indeed, our actions must comply with the principles of integrity, impartiality and openness in order to maintain and increase the confidence of our partners, customers and suppliers, and ensure our continuing success. Our commitments consist, in particular, in combating money laundering, fighting against corruption, complying with the rules of fair trade and confidentiality, avoiding any situations giving rise to conflict of interests, strictly comply with all applicable laws and regulations, and adopting environmentally friendly and sustainable development practices. In line with these objectives, CIS has been a member of the UN Global Compact since 2005 and regularly publishes on this basis the report to stakeholders entitled “Communication on Progress”.

In addition, CIS is actively engaged in its day-to-day operations in promoting diversity, equal opportunity employment, occupational health and safety. These values are shared by all CIS staff and management.

This Business Ethics Charter applies to both management and employees of CIS Group alike.



CIS Corporate Foundation



From left to right: Régis Arnoux (Chairman and Founder CIS), Bruno Favret, Jean-Lucien Tassy, Loïc Souron (Chairman of the CIS Corporate Foundation), Monique Arnoux (Vice-Chairman of the CIS Corporate Foundation), Franck Briesach, Natacha Gouvernet.

The CIS Corporate Foundation, created in 2008 at the initiative of CIS Chairman-CEO of the CIS Group, Régis Arnoux, is currently chaired by Loïc Souron and Monique Arnoux (Vice Chairman) and provides support to young people (18-25) originating from under-resourced areas of Marseilles and the surrounding region. In particular, its mission is to provide assistance to finance their training and support them over time through regular meetings up to the completion of their project and the launch of their professional trajectory. Over the last six years, the CIS Corporate Foundation has assisted 50 young adults in realizing their professional project.

Board of Directors and

An engaged team of directors and managers

The proximity of its directors and management is a defining characteristic of CIS: a stable and loyal shareholder base, expertise focused on service activities and people, strong staff loyalty, gradual and steady business development and qualified economic and financial performances.

CIS directors serve on the Executive Committee that meets on a monthly basis and are informed of all activities of the company, its performances, any significant events potentially impacting, in any manner whatsoever, the company's operations. Strongly engaged and possessing complementary expertise – operational, financial, marketing & communications – the company's directors and executive management ensure that all decisions taken contribute to the implementation of the strategy whose lines of action are validated by them.

Ethical conduct at the heart of CIS corporate governance and engagement

CIS directors and executive management attach particular importance to compliance with CIS principles of ethical conduct and, more generally, its Business Ethics Charter.

These engagements constitute the cornerstone of the Group's corporate responsibility and sustainable development policies.



Executive Committee



- 1- Régis Arnoux
Chairman-CEO and founder of CIS (1992).
Chairman of the Board of Directors
and Executive Committee member
- 2- Monique Arnoux
Vice-Chairman of the CIS Corporate Foundation
Board of Directors member
- 3- Florence Arnoux *
Key Accounts Manager
- 4- Frédéric Salamon *
Advisor to the Chairman-CEO
Internal Audit Committee member
- 5- Michel de Bonnecorse *
Internal Audit Committee member
- 6- Christian Daumarie *
Internal Audit Committee Chairman
- 7- Henri de Bodinat *
- 8- Sophie Le Tanneur *
- 9- Frédéric Bedin *
- 10- Admiral Pierre-François Forissier *
11- Gonzague de Blignières *
nomination as member of the Board
of Directors proposed to the general meeting
of 17 June 2014
- 12- Julien Salas **
Deputy Executive Officer
- 13- Franck Briesach **
Chief Financial Officer
- 14- Stéphane Caille **
Human Resources Manager

*Member of the CIS Board of Directors and Executive Committee

**Member of the CIS Executive Committee

Our references

ACERGY - ADRIMAQ - AFRICAN MINERALS - AGIP - ALCATEL - ALSTOM - APEX SILVER MINES - AREVA - ATLAS - AVOCET - BAKER HUGHES - BARRICK GOLD - BECHTEL - BELLZONE - BHP BILLITON - BJSP - BOART LONGYEAR - BOGATYR - BOROO GOLD - BOUYGUES - BRASDRIL - BRASOIL - BRITISH PETROLEUM - CEGELEC - CHACO - CHEVES - CHEVRON - CNOOC - DALMA ENERGY - DYNATEC - EFESK - EL BROCAL - ENAFOR - ENI - ENSP - ENTP - ENTREPOSE - EQUATORIAL RESOURCES - EMMSA - ETESCO - EXXONMOBIL - FLUOR - FORECARIAH HOLDINGS - GEOCEAN - GOLD FIELDS - HALLIBURTON - HATCH - HERCULES OFFSHORE - HESP - HYPERDYNAMICS - HYUNDAI - ICCGSA - INKAI - IVANHOE - JGC-KBR - KARAZHANBASMUNAI-CITIC - KCA DEUTAG - KINROSS - KOMIARKTICOIL - LUKOIL - MAERSK - MAJOR DRILLING - MEDGAZ - MOMENTUM DRILLING - NABORS DRILLING - NAFTOGAZ - NESTLE - NEWMONT MINING - ODEBRECHT - ORASCOM - OYU TOLGOI - OZTIURK-MUNAI - PAN AMERICAN SILVER - PARKER DRILLING - PERENCO - PM LUCAS - PETRO VIETNAM - PETROBRAS - PETROKAZAKHSTAN - PETROMINERALES - POLYMETAL - POONG-LIM - PRIDE - PROSAFE - QDVC - QUATTROGEMINI - QUEIROZ GALVAO - REPSOL - RIO TINTO - SAHARA WELL - SAIPEM - SAKHALIN ENERGY - SALYM - SAMEK - SBM - SCHLUMBERGER - SEMAFO - SHELL - SHERRITT - SNC LAVALIN - SOGEA SATOM - SOMISY - SONATRACH - SONARCO - SORALCHIN - SPIE CAPAG - STARSTROI - STATOILHYDRO - TARBAGATAI MUNAI - TASIAST - TECHNIP - TECNA - THALES ALENIA SPACE - TOTAL - TOYO ENGINEERING - TRANSOCEAN - URASIA ENERGY - VALE - VAN OORD - VEOLIA - VINCI - VOSKHOD-ORIEL - WEATHERFORD - WESTERN GECO - XSTRATA - YAMAL LNG - YLNG - YPFB REFINACION - ZAGOPE.



Services for extreme environments

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Société Anonyme (French public limited company) with a share capital of €1,608,208 - Marseille company register (RCS) No .B 384 621 215

Listed on Euronext Paris, Segment B - ISIN FR0000064446-CTRG